## How to help with or receive flood assistance



## **Dear Citizens of Williamson County:**

Tennessee is known as the Volunteer State, and we have shown through our actions in the wake of the devastating floods how much we truly live up to that name. Many Tennesseans are hurting and are in need of help, so below is a list of organizations where you can seek assistance, and organizations that are in need of volunteers and supplies. We can and will rebuild, and, most remarkably, it will be a team effort!

Many of these resources include opportunities for volunteerism-now through these difficult days and well into the future, so you may want to save this document for future use.

Please contact me anytime I may be of assistance.

Office 615 943 7396.

Email: rep.glen.casada@capitol.tn.gov.

Rep. Glen Casada

## **DONATIONS**

To Contribute Financial Assistance:

Checks can be made out to United Way of Williamson County mailed to: United Way of Williamson County 209 Gothic Ct., Suite 107 Franklin, TN 37067 Please include Flood Relief in the memo line of the check.

The Williamson County Red Cross is accepting donations to support its relief efforts of the flood victims. Donations can be made at by calling (615) 790-5785.

Kroger is teaming up with the Red Cross and Second Harvest Food Bank and is accepting donations at all of its 62 Middle Tennessee locations. Customers can drop off non-perishable food items in barrels at the front of any area store. Kroger is also donating water and other supplies.

Dollar General is donating supplies to the Red Cross, primarily items such as: personal hygiene products, socks, underwear, diapers and other baby products. The company is donating cleaning supplies to Second Harvest Food Bank. You can make a donation to the Red Cross at any Dollar General check out register.

Soles4Souls, which usually provides footwear to people in poverty-stricken countries, will deliver 20,000 pairs of shoes and work boots to area flood victims. Go to their website www.giveshoes.org to find closest donation site.

Provide monetary donations to Second Harvest Food Bank by visiting www.secondharvestmidtn.org.

Donations of pet food and other pet supplies are being welcomed by Happy Tails. 230 Franklin Road (inside The Factory), Franklin. For hours of operation and further details, contact Executive Director Kat Hitchcock 615 791 0827.

Gracework Ministries is working with the Red Cross to collect donations for flood victims: Non-perishable food items, toilet paper, detergent, dry beans, pasta, canned soup, toothbrushes, bottled water, clothing, diapers (sizes 2, 3, and 4) and furniture. Please separate men\*s, women\*s, and children\*s clothing donations. Drop off donations at 104 Southeast Parkway, Franklin, TN. Email for services available through Gracework Ministries, and opportunities of volunteerism is volunteer@graceworksministries.net.

If you have space to offer in your clean, dry, non-flooded house for displaced flood victims, sign up at http://spreadsheets.google.com/viewform?formkey=dGgzd3NfZWRObnFYVHd0WmJnNkRtMEE6MQ and they will work to connect you with shelters or other organizations placing families in homes.

#### **VOLUNTEER OPPORTUNITIES**

The Franklin Mayor so Office is encouraging residents who want to volunteer to call 615 550 6947, a phone line that has been established to coordinate volunteerism for flood victims.

For the Second Harvest Food Bank, contact volunteer@secondharvestmidtn.org to help prepare meals for the Salvation Army and Red Cross once they are able to get on their feet again.

Agency & Volunteer Needs	Contact
American Red Cross - Wmson. Co. Chapter	Susan Shreve
129 W. Fowlkes Street, Suite 100	615/790-5785
Franklin, TN 37064	Celeste Schmidt
Volunteers are needed for computer projects, clerical work, fund raising	615/790-5785 or
projects and various other projects.	schmidtc@crossnet.org
Volunteers are needed to answer and direct phone calls, data entry, and	
clerical work.	
- 4-hour shifts needed.	
Volunteers are also needed to respond to local disasters and to teach	
valuable life saving skills such as CPR and first aid. Call for additional	
information and time requirements.	
Youth volunteers are needed for office help, youth council and youth chapter	
projects.	
Boys & Girls Club of Franklin/ Williamson County	Denise Carothers
129 W. Fowlkes St., Ste. 1000	615/794-4800
Franklin, TN 37064	
	Tamara Peay
Volunteers needed for tutoring, computer projects, clerical work, fund raising	Fairview
projects, mentors for teens and to provide special programming to girls.	615/799-1880
	William Tucker
	Franklin
	615/794-4800

Boy Scouts of America 3414 Hillsboro Road PO Box 150409 Nashville, TN 37215 Maribeth Hughes Wmson Co. Executive 615/383-9724

Den Leaders for Cub Scouts: 2- 4 hrs/wk

Cubmaster: 3-6 hrs/wk

Scoutmasters & Asst. Scoutmasters – 3-6 hrs/wk, plus weekend outings District Committee Members - 3-6 hrs/mo

Unit Committee Members - 3-6 hrs/mo

BRIDGES of Williamson County

PO Box 1592 Franklin, TN 37065

Ongoing needs:

Computer projects/clerical work

Provide transportation on a regular/sporadic basis Work clothing closet to process donations, after 1/1/07

Day/Evening Crisis Line volunteers (must complete 40 hr. training)

Christine Parris 615/599-5777 Mon. – Fri. 8 a.m. - 3 p.m.

Community Housing Partnership 129 W. Fowlkes Street, Suite 128 Franklin, TN 37064

Volunteers needed for major and minor home repairs for low-income elderly and disabled homeowners. Volunteering opportunities range from housekeeping and lawn work through minor carpentry and painting to roofing and heavy construction.

Stephen Murray
Executive Director
615/790-5556

Family & Children's Service 201 23rd Avenue North Nashville, TN 37203

Volunteer Opportunities include:

Assisting with direct mail publications in the form of stuffing envelopes 4 times a year.

Assist the marketing and development department with updating donor records and filing.

Assist with record keeping, stats and filing one day a week for our neighborhood outreach programs.

Offering your time as a mentor for our relative caregiver program. Help school age children with homework after school.

Caring telephone counselors
Volunteer support work

FiftyForward
FiftyForward Martin Center

960 Heritage Way Brentwood, TN 37027 Sarah Fried 615/320-0591, ext. 112

Martin Center: Kathryn Capaldi -Volunteer Coord. / Office Manager Volunteer instructors and speakers

Volunteer assistance to answer phones, greet members, provide programs information and assistance, and assist staff; gardening and cleaning assistance.

FiftyForward Friends Learning In Pairs (FLIP)

Seniors willing to tutor at risk students K-3rd grade (training provided)

FiftyForward Living At Home

Friendly visitors for homebound seniors

Minor household repair and cleaning for frail seniors

Transportation for seniors to local appointments

FiftyForward College Grove

8607 Horton Highway

College Grove, TN 37046

Host / Hostess needed on Mondays from 11:30 a.m. to 2:30 p.m. to answer phone, greet people as they arrive, give tours of the facility and assist staff. Volunteer Driver needed to return participants to their homes at end of activity day (13 mile radius of Center) – 2:00/3:00 pm.

615/376-0102

Shirley Bledsoe-

FLIP Coordinator, Williamson

County

615/376-4332

Rod Lenker -

Living at Home Case Manager/

615/376-4334

College Grove:

Gayle Bradley

615/368-7093

Girl Scouts of America

4522 Granny White Pike

Nashville, TN 37204

Troop Leaders/Volunteers: 5 – 7 hours a month Service Unit leadership: 3 – 5 hours a month Leslie Weaver 615-599-4708

lweaver@gsmidtn.org

Interfaith Dental Clinic

1721 Patterson Street

Nashville, TN 37203

Betsy Buntin,

Volunteer Coordinator

615/329-4790

betsy@interfaithdentalclinic.com

Front Desk Reception

Wednesday and Thursday, early morning. Job includes answering phone, screening patients, scheduling appointments, record-keeping, and greeting and signing in patients. Some training required.

General Office

Tasks include writing volunteer thank you notes, wrapping and delivering dentist thank you gifts, filing designing better record-keeping systems, copying, collating mailings, etc. Hours flexible.

Dentist, Dental Hygienist or Dental Assistant

Dentists, hygienists and assistants volunteer to see patients at the clinic OR in their office.

**Board Member** 

Open to recruiting Board Member with public relations expertise. (Board meets four times a year, with each member serving on a committee: Client Services, Finance & Human Resources and Marketing and Development.)

Literacy Council of Williamson County 129 W. Fowlkes Street, Suite 143

Franklin, TN 37064

Volunteers needed to help with start up of "Triple L Book Clubs" (Life Long Learning) programs in senior assisted living residences. The Literacy

Rita Dozier 615/472-5010

Council already has started book clubs at Morningside and Beacon Point.  Volunteers are also needed to help maintain the Mercy Children's Clinic book closet.  Work one-on-one with adult education students preparing to take GED, learn English as a second language, or striving to improve basic literacy skills.	
MCHRA – Homemaker Program  Central office address: 1101 Kermit Drive, Ste. 300  Nashville, TN 37217  Volunteers may assist with yard-work, building ramps and handrails, administrative tasks. Please call for additional volunteer opportunities.	Traci Hawks - Regional Coordinator 615/453-4452 Debra Holmes - Program Director 615/850-3909
MCHRA - Meals on Wheels Central office address: 1101 Kermit Drive, Ste. 300 Nashville, TN 37217 Areas serviced from: Community Services BldgFranklin Community Services BldgFairview United Methodist Church-Triune Deliver lunch meals to homebound elderly participants in Franklin, Triune or Fairview. – routes tailored 1 – 1½ hours in the morning. Help pack food into containers and coolers in the morning for volunteers to deliver.	Franklin – Carol Fold 615/790-9287 Triune – Connie McDonnell 615/395-7473 Fairview – Kim Cunningham 615/799-0424
MCHRA – Long Term Care Ombudsman Program 1101 Kermit Dr., Suite 300 Nashville, TN 37217	Sally Pitt- Program Director/ 615/850-3936
Volunteers are assigned to a nursing home near their home location to act as advocates for the residents of that facility. They are asked to visit the facility weekly to see the residents, investigate and mediate complaints made by, or on behalf of the residents.  Volunteers attend a 15-hour certification class and 4 monthly in-service meetings per year. They also turn in a monthly report detailing visits to their assigned facility.	
Mental Health Association of Middle Tennessee 295 Plus Park Blvd., Suite 201 Nashville, TN 37217 (615) 269-5355	Noel Riley-Philpo 615/269-5355
Clinical or Master's level professionals needed to screen for anxiety and depression.  Volunteer with understanding/sympathetic disposition and good communication skills to assist with intake and referral calls. Training provided to familiarize volunteer with resources available. – Hours very flexible.	
My Friend's House	Patty Martinez

## Family & Children's Services Inc. 626 Eastview Circle

#### Franklin, TN 37064

(Residential group home for adolescent boys in state's custody)

Evening Divisions Programs- community based programs for teenage boys and girls.

Maintenance - perform quarterly yard work, house cleaning, maintenance repairs

Fundraising projects/Supply Drives- assist with fundraising tasks and helping with fundraising events throughout the year

Volunteers needed for clerical work

Mentors or tutors - Become a mentor or tutor for male youth Clerical/administrative support - answering phones, updating databases, researching grants and filing

Translator - translating services when needed for groups and forms

Computer work - helping with the computer hardware and software needs,
installing educational software, creating or teaching computer lessons plans
for youth

Executive Director 615-790-8553

Patty.martinez@myfriendshouse.org

#### Nurses for Newborns of Tennessee 50 Vantage Way, Ste. 101 Nashville, TN 37228

Donations – Volunteers needed to maintain donations. Duties may include picking up clothes to wash, then returning them to NFN. Sorting, packaging and labeling donations for distribution, cleaning toys, organizing supplies and packaging clothes for distribution. Donation soliciting, contacting companies for donations (formula, diaper, etc.), and going to yard/garage sales getting items donated (On-going! Great for volunteers of all ages and as a group activity!)

Office – Volunteers needed for general office tasks: filing, copying, sorting, bulk mailings, answering the phone, assisting staff with daily operations, and much more. (On-going and as needed)

Host a Baby Shower – Volunteers needed to host "Baby Showers" to collect essential items for babies.

Friends Group – Our "Friends Group" is an auxiliary organization of NFNT. NFNT Friends is dedicated to further the mission of Nurses for Newborns through marketing, fundraising, volunteering and financial support (Ongoing)

Special Events – Assist in the planning and implementation of various fundraising events and projects throughout the year. (As needed)

## Oasis Center 1704 Charlotte Ave., Suite 200 Nashville, TN 37203

Crisis Services Volunteer– Spend time with the teens staying in our emergency shelter: playing games, going to the YMCA, preparing a meal with teens, etc.

Casey LaMarr 615/313-9989 casey.lamarr@nfnf.org

Kylene Dibble - Volunteer Coordinator 615/327-4455 kdibble@oasiscenter.org SAFE PLACE Volunteer—Transport youth from a site near you to the Oasis shelter on 17th Ave. S. Pick up coat donations from Starbucks oce per week during winter months and deliver them to the Oasis Center. Provide information to teens who enter Satrbucks on Safe Place Nights, by handing our wrist bands, pins, etc.

Volunteer Fairs-- Host a booth about oasis at local volunteer fairs and help recruit more volunteers!

Tutor – Teens in our counseling program that need help with school subjects.

Administration-- Help with mailings, filing, etc. on a "as needed" basis.

Donation Drives -- Collect items such as: hoodies, underwear, rain ponchos, snack bars, etc. to be handed our to homeless teens.

Call for more specific opportunities!

## Parents Reaching Out

PO Box 121806 Nashville, TN 37212

Currently seeking volunteers to be on site at Vanderbilt Children's Hospital, The Women's Hospital at Centennial and Baptist Hospital. Volunteers will be distributing agency information, cards of encouragement and educational materials to families facing the challenges of a high-risk pregnancy or critically ill infant or child. Flexible hours are available. For more information,

615/646-1796 tfoyster@parentsreachout.org

Traci Foyster

# The Refuge Center for Counseling, Inc. 106 Mission Court, Suite 302

Franklin, TN 37067

Volunteers are needed for computer projects, clerical work, office maintaince, fundraising projects and various other projects.

Amy Alexander Executive Director 615/260-7134

amy.alexander@therefugecenter.org

## Second Harvest Food Bank Of Middle Tennessee 331 Great Circle Road Nashville, TN 37228

please visit the website at www.parentsreachout.org

#### **Administrative Volunteers**

Volunteers are always needed to provide support to the Food Bank's administrative staff. Administrative support includes assisting with mailings, addressing and stuffing envelopes, making and taking telephone calls, making photocopies, and filing. Some volunteers work on a weekly basis, and other prefer to help on an as-needed basis. Administrative assistance volunteer opportunities are from 8:00 am to 4:00 pm, Monday through Friday.

#### **Culinary Arts Center**

The Culinary Arts Center is used for food handling safety classes, product testing, culinary arts demonstrations and catering for Second Harvest's partner agencies, supporters, and clients. Volunteers are needed every Friday for First Harvest Café from 8:30 am-2:00 pm to help with food preparation, serving and clean-up. Special events in the Culinary Arts Center are scheduled frequently, so please contact us for more volunteer opportunities.

Brandi Surface, bsurface@secondharvest.org

615/627-1611

#### Special Event Volunteers

Volunteers are needed year round and play a critical role in implementing Second Harvest's special events. Events include the Kids Café Holiday Party, Harvest Moon Ball, food drives, and various fund raising events. Special event volunteers are needed on weekdays and weekends. Please contact us for available volunteer opportunities.

#### Food Sorting at the Food Bank

The Food Bank often needs volunteers to help sort donated food for its Emergency Food Box Program and Grocery Rescue Program. Food sorting is done in Second Harvest's warehouse, a busy food distribution center. Individual volunteers are needed on Tuesdays and Thursdays from 8:30-11:30 am. (Must be at least 6th grade age)

**Volunteer groups** (up to 50 people) are needed on Monday thru Thursday from 8:30-11:30 am and 12:30-3:30 pm. Adult chaperones are required for groups under 18 years of age.

#### Hold a Food Drive

Collect non-perishable food items for Second Harvest at your office, place of worship, or special event. Food donated through food drives is used in emergency food boxes. Second Harvest will provide materials to help you advertise your food drive and will send a truck to pick up donations of 10 or more boxes of food. Boxes can be delivered to Second Harvest between 8:00 am and 4:30 pm, Monday thru Friday.

Sexual Assault Center 101 French Landing Nashville, TN 37228

Support Volunteers

Client Interaction: Limited

Community Member Interaction: Limited to moderate

Training: Limited (1 – 4 hours)

Time Available: Some weekends and evening work, but mostly weekday

work

May include but is not limited to: Assist staff with data entry, filing, shredding, mailings, updating files; calling volunteers or donors; fundraising activities, grant writing, researching grants; researching marketing opportunities; research funding sources; receptionist duties (answering the phone and greeting clients)

**Community Education and Outreach Volunteers** 

Client Interaction: Limited

Community Member Interaction: Extensive Training: Moderate training (5 – 15 hours)

Time Available: Evening, some weekdays and weekend work

May include but is not limited to: Giving pre-designed presentations; acting as ambassador at special events; staffing a display table; teaching community members about programs offered at RASAC; working with school counselors with safety program for children; pre/post testing of

615/259-9055, ext. 240

students; entering data; assisting with training of school counselors;

Companion Volunteers

Client Interaction: Extensive

Community Member Interaction: Moderate to extensive

Training: Extensive training (20+ hours)

Time available: Anytime, flexible to meet your schedule

May include but is not limited to:

Crisis Line: Answering calls at home during a shift of your choice; providing support to victims and families by referring them to applicable services Hospital Accompaniment: Accompany victims and act as an advocate for

them in the process at the hospital

Special Projects Volunteer

Client Interaction: Limited

Community Member interaction: Moderate to extensive

Training: Limited to moderate training, depending on activities involved

Schedule: Dependent on activities, could be virtual

May include but is not limited to: providing special services (services tat you can provide that the Center would normally have to pay for, such as ground maintenance, accounting services, photography, website development, grant writing, etc.); assistance coordinating fundraising events (such as Mad Hatter Dinner/Silent Auction, Walk in Their Shoes, Artists benefiting RASAC, volunteer appreciation events, workshops, concerts); other projects as needed

STARS

(Students Taking a Right Stand) 1704 Charlotte Ave., Suite 200 Nashville, TN 37203

Volunteers needed to co-facilitate Parent Education Classes during school year - 3 week session 1 night per week. Training class provided and is required.

Adult (parent) chaperones in after-school events; student training (October) GED.

Parent Education volunteers to be facilitators implementing the Parenting for Prevention Training.

Technical volunteers that can train the STARS Staff in various software programs and PowerPoint presentations.

Volunteers to assist with Special Events and Community Presentations.

Tennessee Poison Center

501 Oxford House

1161 21st Avenue South

Nashville, TN 37232-4632

Assemble prison prevenision packets for dristribution

Waves, Inc.

125 Fifth Avenue South

Tim Diffenderfer 615/279-0058

Josephine Darwin 615/936-0760

Marilyn Kruse 615/794-7955

#### Franklin, TN 37064

Opportunities to spend time with developmentally delayed adults.

Critical need Mon-Fri from 9 am – 2 pm at the Day Program. Volunteers needed to assist with or plan craft activities, play games and puzzles with the program participants, help write letters, and be a conversation partner in similar activities.

Weekend and evening opportunities also available; hours would be spent at a residential setting. Activities include conversation, playing cards and games, taking an individual to church or lunch, and / or special projects such as planting a garden, needle point, making scrapbooks, etc.

Opportunities for office / clerical work such as filing, copying and assistance with special mailings or projects are available Mon - Fri., 8 am – 4 pm Volunteer opportunities require 1 hr/wk, but commitment is flexible.

#### Williamson County CASA, Inc.

P. O. Box 975

Franklin, TN 37064

Volunteers needed to be trained as: Children's Advocates

Assistance needed periodically for:

General clerical/office duties

Special events

Chris Barnhill 615/591-2699 or

chris@williamsoncountycasa.org

#### IN NEED OF HELP?

All YMCAs in Middle TN are offering their shower facilities for flood victims. Visit http://www.ymcamidtn.org/location-map.

To receive help from the Salvation Army, call 1-800-725-2769 or the local number, 615 790 5785.

Need temporary lodging for your pet? Other pet assistance? Happy Tails, located in The Factory, 230 Franklin road, Franklin 37064, has garnered approval from The Factory management to extend their services to house any and all animals who might need temporary shelter during this emergency. Foster homes are available, as well. Contact Debbi Cure, 615 791 0827, or after hours, cell # 615 210 7095.

Connect to the Williamson County website www.williamsoncounty-tn.gov for the latest information about resources and news regarding the flood damage.



#### OPEN LETTER TO FLOOD DAMAGE VICTIMS FROM DEPT OF COMMERCE AND INSURANCE

In light of the historic flooding that has devastated parts of Tennessee, the Department of Commerce and Insurance is encouraging homeowners to verify the licensure of contractors they hire to repair their homes by using <a href="http://verify.tn.gov">http://verify.tn.gov</a>.

Please see the attached press release and accompanying document for information on verifying and selecting a home contractor.

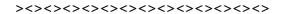
Once you verify a contractor, please click the "details" button. This will show you any complaints that might have

been filed against that contractor, and also shows the monetary limits they have for projects. This information will let you know they have available credit to do a project as large or small as what your constituent needs for their repairs.

Thanks.

Elizabeth Merkel Legislative Liaison Tennessee Department of Commerce and Insurance

phone: 615-532-3272 cell: 615-218-9551



#### Legal Aid/TN Bar Association

The Tennessee Bar Association has established a toll-free legal assistance hotline in conjunction with local bar associations and legal organizations in the state. Victims of the flood in the 21 counties that have been designated as federal disaster areas can call (888) 395-9297 between 9 a.m. and 5 p.m. central time Monday through Friday to request assistance. Messages can be left at any time. Callers should identify they are seeking flood-related legal assistance. Those who qualify for assistance will be matched with Tennessee lawyers who have volunteered to provide free legal help.